

## Mika J. Cross - Short Bio

Mika J. Cross is a widely acclaimed workplace expert, speaker, strategist and innovator specializing in interdisciplinary expertise in the areas of innovative global workplace initiatives, culture change, strategic communications, knowledge management, next generation/future workplace predictions, performance and talent management, and employee engagement. Her 20+ year career in public service includes assignments throughout the United States Intelligence Community and across the Federal government. She is a veteran of the Unites States Army, having served as both an enlisted soldier and commissioned officer.

## Mika J. Cross - Long Bio

Mika J. Cross is a distinguished human capital expert, transformational workplace strategist and innovator. With extensive experience designing and implementing innovative, transformational workplace solutions she has expertise in remote and flexible work implementation, change management communications, talent acquisition/management, recruitment branding strategies, next generation/future workplace forecasting, workforce skills development, performance management, employee engagement and policy development.

Mika has worked with business executives across private, public and non-profit sectors including US Public Sector Sales Team at Citrix, American Institute for Research, (Communications and Social Marketing Practice), FlexJobs Employer Services Team and as a Human Capital Consultant and Senior Advisor at the U.S. Office of Personnel Management (among many others) to customize and leverage their workforce capabilities, through flexible and remote work programs and strategies for attracting, recruiting, hiring and retaining and engaging top talent.

Mika also supported successful implementation of the Telework Enhancement Act of 2010, serving as an internal consultant across the U.S. Government as a member of the Telework Advisory Board for the Office of Personnel Management. Her 20+ year career in public service began in uniform with the United States Army, having served as both a commissioned officer and enlisted soldier. Mika's federal service also includes creating and implementing precedent-setting, federal government-wide human capital policy and workplace initiatives to implement telework and remote work policies across the United States Intelligence Community post 9/11, and she designed and implemented award winning remote work programs, working across more than six different federal agencies, including the U.S. Department of Labor.

Mika is highly regarded as a thought leader for transformational workplace practices and is regularly featured as a professional speaker on the topic. She is featured as a recurring Workforce Expert on thetelevision show, <u>Government Matters</u> and was featured in the book <u>Workshift: Future-Proof Your</u> <u>Organization for the 21st Century</u>.